

Joint Museums Volunteer Service

Our 'Public Engagement' volunteers:

- are welcoming and friendly
 - they always have a ready smile
- are engaging and enthusiastic
 - they enjoy learning and want others to enjoy learning, too
- are willing and interested
 - they understand that volunteering isn't always glamorous but can see the benefits of everything they do
- are observant and helpful
 - they are attentive to visitors' needs and can judge situations and act accordingly
- are eager to share, not tell
 - they let the objects do the talking as much as possible
- inspire a sense of discovery and enjoyment
 - they encourage visitors to find out more
- enjoy the roles they do
 - they are reliable and always do the best they can
- are part of a team
 - they feel a sense of camaraderie from working towards a common goal
- care about the museums and about visitors' experiences in them
 - they leave knowing that they have made a difference