Joint Museums Volunteer Service

Our ‘Public Engagement’ volunteers:

• are welcoming and friendly
  o they always have a ready smile

• are engaging and enthusiastic
  o they enjoy learning and want others to enjoy learning, too

• are willing and interested
  o they understand that volunteering isn’t always glamorous but can see the benefits of everything they do

• are observant and helpful
  o they are attentive to visitors’ needs and can judge situations and act accordingly

• are eager to share, not tell
  o they let the objects do the talking as much as possible

• inspire a sense of discovery and enjoyment
  o they encourage visitors to find out more

• enjoy the roles they do
  o they are reliable and always do the best they can

• are part of a team
  o they feel a sense of camaraderie from working towards a common goal

• care about the museums and about visitors’ experiences in them
  o they leave knowing that they have made a difference